

## **WARRANTY INFORMATION**

All Scurlock Systems and Associates LLC computers include a standard 1-year Parts Coverage Warranty and 3-year Carry-In Labor Coverage Warranty. Parts Coverage Warranty covers physical and mechanical failure of system components: the motherboard, processor, hard drive, solid state drive, system fans, card readers, optical drive, video cards, and system case. Parts Coverage Warranty does NOT cover peripherals such as keyboards, mice, and printers, and does NOT cover any user-caused damages. Warranty on data storage devices such as the solid state drive and hard drive does NOT cover costs of data recovery. It is the user's responsibility to create and retain backups of their data and applications. Scurlock Systems and Associates LLC is NOT liable for loss of data or applications. Carry-In Labor Coverage Warranty covers the labor cost and time to diagnose and replace the defective componentry when system is brought into a Scurlock Systems facility. Carry-In Labor Coverage Warranty does NOT cover on-site labor costs or travel costs. Software, such as the operating system or installed applications on system, are NOT covered by any included warranty. For warranty inquiries, please contact Scurlock Systems and Associates LLC at the number below.

## **TECHNICAL SUPPORT CONTACT INFORMATION**

For technical support, ordering, questions, or comments, please contact Scurlock Systems and Associates LLC.

(972) 633-1111	Local
(866) 665-1750	Toll Free
(877) 578-4447	After-Hours (std. after-hours rates apply)

For carry-in warranty or other technical support, please bring system to the following location:

Scurlock Systems and Associates, LLC.  
1721 W. Plano Parkway  
Suite 123  
Plano, Texas 75075

Updated January 2015